

Healthcare Series

Holistic Improvement Techniques for Senior Healthcare Executives

Integrating Theory of Constraints, Lean, and Accreditation Excellence

Course Overview and Objectives

This two-day executive program provides a proven framework for pursuing operational excellence while meeting accreditation mandates. It combines Theory of Constraints (TOC) and Lean methodologies into an integrated strategy for systemic hospital improvement. Executives will gain tools to rapidly advance patient safety, coordination, efficiency, and resource use—transforming accreditation standards into drivers for proactive, organization-wide performance enhancement.

Provides hospital senior management executives with new conceptual and diagnostic insights into key areas where improvements can significantly improve hospital performance

Who Should Attend?

Senior clinical professionals, Executives and Administrative Managers.

Key Takeaways

1. Holistic Leadership Mindset
2. Proven Integrated Toolkit
3. 90-day Action Plan



SSI 六式碼學會
SIXSIGMA INSTITUTE
Your Partner for Growth

HOLISTIC IMPROVEMENT TECHNIQUES

整體改進技術認證

- ✓ **全方位領導心法**
超越傳統管理框架，建立全局思維，在高壓環境中展現卓越的決策韌性。
- ✓ **實證整合工具箱**
匯集經臨床與管理實踐驗證的工具，助您精準優化營運流程，提升醫療服務品質與團隊動能。
- ✓ **90天實戰行動計劃**
從核心目標到系統化具體執行，在三個月內見證領導效能與組織表現的顯著突破。

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2581 2771
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Contents

Session 1: Foundational Concepts & Systemic Thinking for Accreditation

Aligns with CIHA's emphasis on leadership understanding systemic operations, patient safety culture, and strategic planning for continuous improvement.

Session 2: Core TOC Tools for Patient Flow & Operational Efficiency

Directly supports CIHA standards on effective patient management (Chapter 2: Patient-Centered Care), resource optimization (Chapter 5: Hospital Management), and care continuity

Session 3: Enhancing Care Coordination & Discharge Planning

Core to CIHA Chapter 2 (Patient-Centered Care), specifically standards on assessment, care planning, discharge, and follow-up to ensure seamless care transitions.

Session 4: Integrated Lean-TOC & Structured Problem-Solving

Supports CIHA's requirement for continuous quality improvement (CQI), use of data-driven tools, and effective problem-solving mechanisms across the organization.

Session 5: Application, Simulation & Action Planning

Ensures competency and practical application, key for CIHA's evaluation of implementation effectiveness and leadership engagement.

Corporate Training

If you are interested in organizing corporate training, please do not hesitate to contact us for further information and to discuss customized solutions that align with your needs

Contact us

For registration of the above course, please complete the e-application form. Our course administrator will contact you shortly

For enquiries, please contact us at (852) 2581 2771

